2018 BDO RETAIL COMPASS SURVEY OF CXOS

# **POLARIZED RETAIL ENVIRONMENT YIELDS MODEST 2018 OUTLOOK**

The 2018 Retail Compass Survey of CxOs polled a mix of 100 retail chief executive officers, chief financial officers and chief information officers at leading U.S. retailers.



#### **RETAILERS ANTICIPATE A STEADY** DRUMBEAT OF TRANSACTIONS



40% foresee an uptick in bankruptcies in the year ahead



**38**% expect **M&A activity** will increase in 2018



**38**% anticipate IPO activity will rise

## **RETAIL C-SUITE IS MODERATELY OPTIMISTIC ABOUT GROWTH**

CxOs forecast a **3.2**% overall sales boost in 2018

### **2018 INVESTMENTS AIM AT** INNOVATION AND CONNECTIVITY



100% of retail CIOs plan to spend the same amount or more in digital



**74**% invest additional capital into their IT systems &

# of CIOs plan to

technology

Retailers will invest in digital transformation initiatives in 2018:





Internet of Things (IoT)

**Automation** 

Cloud

#### **Online sales**

are projected to grow

**6**%



#### **Predictions of** e-commerce sales

as a percentage of total sales:

CIOs

**CEOs** 

34.4%

**11.8**%



# People who know Retail, know BDO.

For more information, visit www.bdo.com/blogs/consumer-business-compass

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